

A young girl with braids, wearing a pink tank top and denim overalls, is leaning over a white sink and drinking water from a chrome faucet. She has her hands cupped under the water. The background is a bright, slightly blurred indoor setting.

REPORT YOUR WATER LINE MATERIAL

Pennsylvania American Water is committed to providing safe, reliable water service. As part of this commitment, we're replacing lead and certain galvanized service lines over the course of the next several years.

HELP US IDENTIFY YOUR SERVICE LINE MATERIAL

We are asking customers to self-identify and report the material of their customer-owned service line that brings water into their home or business. You can assess your service line material where it enters your home—typically in your basement, crawl space or garage—by following three simple steps. See other side to learn how.



**PENNSYLVANIA
AMERICAN WATER**

WE KEEP LIFE FLOWING®

HELP US IDENTIFY YOUR SERVICE LINE MATERIAL IN 3 EASY STEPS

1. **SCAN THE QR CODE OR VISIT**
pennsylvaniaamwater.com/leadfacts



Search for your address. If the customer-owned service line material is labeled unknown or if it's identified incorrectly, help us to identify the material.

2. **FOLLOW** the instructions, answer a few questions and upload a photo of your service line material.
3. **CLICK "SUBMIT."**

Learn more about our lead service line replacement program



QUESTIONS?

Email LeadfreePA@amwater.com

TYPES OF PIPE

	Galvanized: A dull, silver-gray color. Use a magnet - strong magnets will typically cling to galvanized pipes.
	Copper: The color of a copper penny.
	Plastic: Usually white, rigid pipe that is jointed to water supply piping with a clamp. Note: It can be other colors, including blue and black.
	Lead: A dull, silver-gray color that is easily scratched with a coin. Use a magnet - strong magnets will <u>not</u> cling to lead pipes.

Please note: If your service line contains lead, it does not mean you cannot use water as you normally do. Pennsylvania American Water tests for lead in accordance with regulatory requirements and our water meets water quality regulations, including those related to lead. For steps you can take to reduce your potential exposure to lead, visit pennsylvaniaamwater.com/leadfacts.

